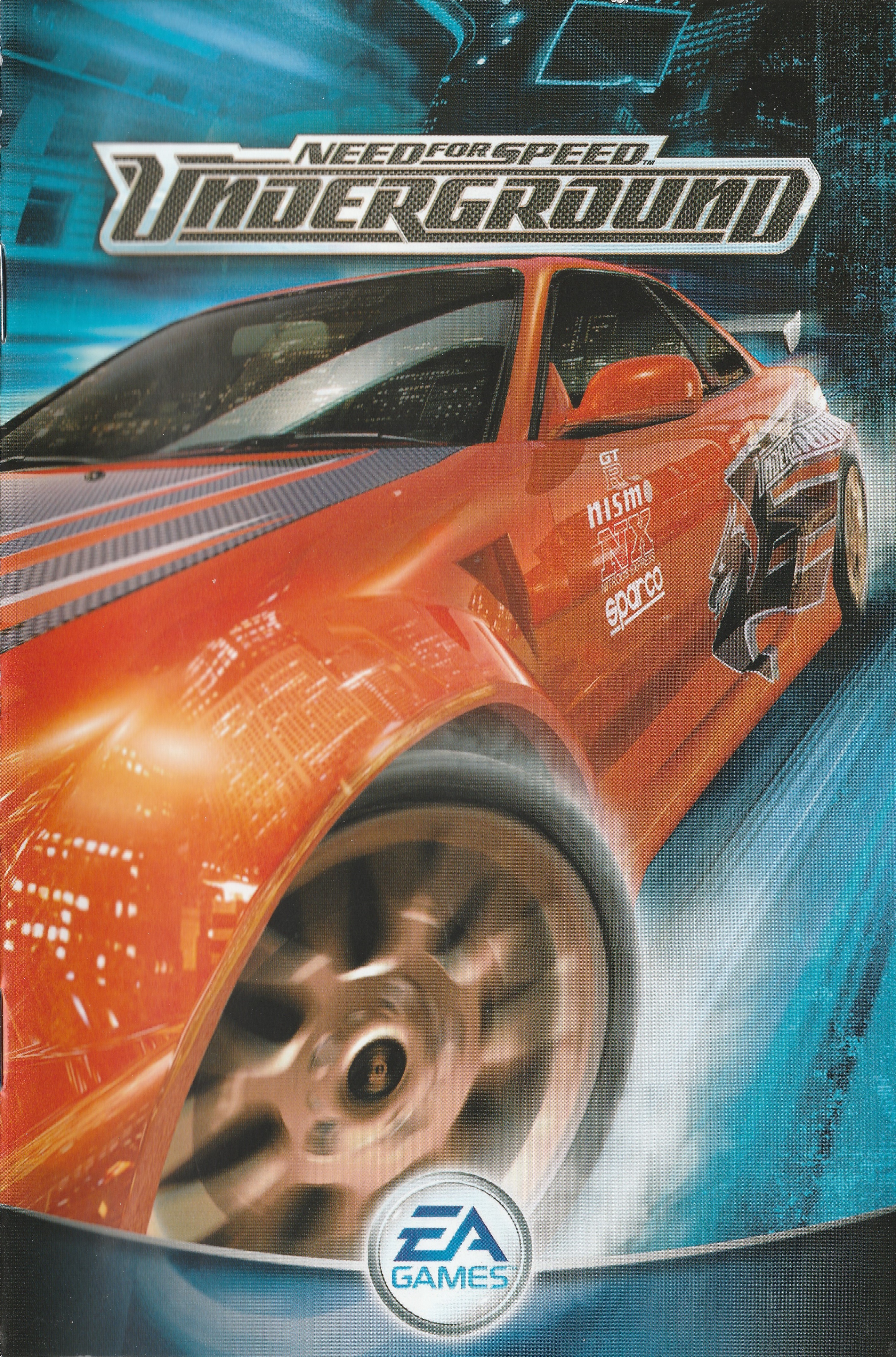
NEED FOR SPEED™
UNDERGROUND


GT R
nismo
NX
NITROUS EXPRESS
sparco
UNDERGROUND

EA GAMES™

WARNING: TO OWNERS OF PROJECTION TELEVISIONS

Still pictures or images may cause permanent picture-tube damage or mark the phosphor of the cathode ray tube. Avoid repeated or extended use of video games on large-screen projection televisions.

EPILEPSY WARNING

Please read before using this game or allowing your children to use it.

Some people are susceptible to epileptic seizures or loss of consciousness when exposed to certain flashing lights or light patterns in everyday life.

Such people may have a seizure while watching television images or playing certain video games. This may happen even if the person has no medical history of epilepsy or has never had any epileptic seizures.

If you or anyone in your family has ever had symptoms related to epilepsy (seizures or loss of consciousness) when exposed to flashing lights, consult your doctor prior to playing.

We advise that parents should monitor the use of video games by their children. If you or your child experience any of the following symptoms: dizziness, blurred vision, eye or muscle twitches, loss of consciousness, disorientation, any involuntary movement or convulsion, while playing a video game, discontinue use IMMEDIATELY and consult your doctor.

PRECAUTIONS TO TAKE DURING USE

- Do not stand too close to the screen. Sit a good distance away from the screen, as far away as the length of the cable allows.
- Preferably play the game on a small screen.
- Avoid playing if you are tired or have not had much sleep.
- Make sure that the room in which you are playing is well lit.
- Rest for at least 10 to 15 minutes per hour while playing a video game.

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SYSTEM REQUIREMENTS

Please take time to ensure your system meets the Minimum Configuration requirements, detailed below and on the packaging. **It is essential that your system meets these requirements in order for *Need for Speed™ Underground* to function properly**.

CHECKING MY SYSTEM SPECIFICATION

The DirectX Diagnostic Tool can provide you with information about your system specification if you are unsure of your PC's current specifications.

- To run the DirectX Diagnostic Tool, click onto the **Start** button and select **Run**. In the Open box type DXDIAG. The DirectX Diagnostic Tool appears.
- Your system specification can be found in the System Information box and details about your video and sound card can be found under the Display and Sound tabs.
- You should compare this information with the information in the System Requirements section, below. As a rule of thumb, a PC that meets the *Minimum Configuration* will run the game on the most basic graphics and sound options settings, whilst a PC that meets the *Recommended Configuration* will run the game swiftly with higher settings selected.

  Note: Unless you are an advanced user we do not recommend changing any of the options in the DirectX Diagnostic Tool.
- Do you need help on getting your game started? Jump to the *Clean Up Your System before Running the Game* section on p. 4!
- Having problems with your game crashing or locking up? Then consult the *Before Starting the Game* section on p. 7!

MINIMUM CONFIGURATION

- Microsoft Windows® 98 SE/ME/2000/XP
- 700 MHz Intel Pentium III processor or 100% compatible
- 128 MB RAM (256 MB RAM for Windows® 2000/XP)
- 8x CD ROM/DVD drive
- 32 MB Direct3D video card with DirectX™ 9.0 compatible driver
- 2 Gigabytes free Hard Drive space
- DirectX 9.0 compatible sound card
- Keyboard, mouse

RECOMMENDED CONFIGURATION

- Microsoft Windows® 98 SE/ME/2000/XP
- 733 MHz or better Intel Pentium III processor or 100% compatible
- 256 MB RAM or better
- 8x CD ROM/DVD drive or better
- 32 MB or better Direct3D video card with DirectX™ 9.0 compatible driver.
- 2 Gigabytes free Hard Drive space plus 5% of total hard drive capacity.
- DirectX compatible sound card (e.g. SoundBlaster Live!)
- DirectX compatible game pad. (Recommended: 10 button dual analog game pad.)

Recommended Chipsets

- 3D graphics accelerator using all NVIDIA GeForce and all ATI Radeon® chipsets.
  Note: GeForce 2 MX, Workstation 3D cards or dual monitors are not supported.

Required for Online Games

Internet (2-4 players)

- Broadband Internet connection
- 1 disc/players per computer

Supported Input Devices

Gravis™ Gamepad™ Pro, Microsoft® Sidewinder™ Gamepad, Logitech Wingman® Gamepad, Windows supported gamepad, Keyboard, Mouse.

Note: You must have the very latest driver software installed for your game controller to ensure it works correctly with this game. You can download the latest driver software for various game controllers from the controller manufacturers website. A list of popular game controller manufacturers are listed below:

Microsoft Sidewinder:	**http://www.microsoft.com/sidewinder**
Logitech:	**http://www.logitech.com**
Saitek:	**http://www.saitek.com**
Thrustmaster:	**http://www.thrustmaster.com**
Act Labs:	**http://www.act-labs.com**
Gravis:	**http://www.gravis.com**

Clean Up Your System before Running the Game

Before you install any software, it is **critical** that your hard drive be in optimum working order. We recommend that you get into the habit of performing regular "house keeping" on your PC. ScanDisk, Disk Defragmenter and Disk Cleanup are the tools that you need to use to keep everything running smoothly. Such good practice offers you the best chance of running today's games with minimum issues. As an added benefit, a clean system will operate more efficiently and other software applications you use may run more quickly and stably.

- **ScanDisk (Win 98/ME)/Error-checking (Win 2000/XP)** detects and repairs disc errors and bad sectors on your hard disc drive/s (HDD/s).
- **Disk Defragmenter** ensures that the data on your HDD(s) is organised properly. This helps to prevent corrupt data and speeds up the accessing of this data by your Computer's Central Processing Unit (CPU).
- **Disk Cleanup** helps you to clear unnecessary files from your system. This frees up disc space and prevents conflicts that could stop the game from installing correctly.

Consult the Windows Help Guides for information on running the ScanDisk/Error-checking, Disk Defragmenter and Disk Cleanup tools.

Using Windows Help

- Click onto the **Start** button and select **Help** (or **Help and Support** for Windows XP users) to bring up the Windows Help Guides.
- Now, click the Search section and type in keywords such as "Scandisk" (Win 98/ME), "Error-Checking" (Win 2000/XP), "Defrag" and "Disk Cleanup" to find the guides that help you run these tools.

What is DirectX™?

DirectX is part of Windows® 98, 2000, ME and XP. It allows Windows to access certain parts of your PC at high speed, to allow you to run today's games. As new technology is introduced, such as next generation 3D Accelerators and 3D soundcards, DirectX evolves to support these new technologies. *Need for Speed Underground* requires DirectX 9, which is included on the game disc for you to install if necessary.

In order to operate correctly, DirectX will need the latest software drivers for your video card and sound card. These drivers can usually be downloaded from your card manufacturer's website or obtained from the card manufacturer's Technical Support hotline. Using drivers that do not have DirectX 9 support may result in display or audio problems in *Need for Speed Underground*.

To find out more about DirectX, visit the official DirectX website at:
http://www.microsoft.com/directx

How do I install DirectX 9?

If you want to install DirectX **after** installing *Need for Speed Underground*, insert the game disc into your CD-ROM/DVD-ROM drive and click onto the **Start** button and select RUN. Type D:\DirectX\dxsetup (or substitute the CD-ROM/DVD-ROM drive letter if it is other than D:\; check in **My Computer**) and click OK. Click REINSTALL DIRECTX to install DirectX.

Installing the Game

To install *Need for Speed Underground,* insert the CD into your CD-ROM/DVD-ROM drive and wait for the AutoRun menu to appear. Click INSTALL and then click NEXT; the serial number window appears. Type in the serial number found in the white box on the back of the *Need for Speed Underground* manual and follow the on-screen instructions to install the game.

- If the AutoRun menu does not automatically appear, double-click the **My Computer** icon on the Desktop, then double-click on the CD-ROM/DVD-ROM drive in which the game CD is inserted. Double-click on the 'setup.exe' file to install the game.

UNINSTALLING/RE-INSTALLING THE GAME

If you are having problems or the game did not install correctly the first time, we recommend re-installing the game.

1. To uninstall the game, click onto the **Start** button select **Programs** (or **All Programs** for Windows XP users) and then choose the location where the game is listed. Click onto Uninstall to remove the game.
2. To reinstall the game after uninstalling it, follow the information in the *Installing the Game* section, above.

   IMPORTANT NOTE: We strongly advise users against uninstalling this game manually, since certain files associated with the game may not be correctly deleted. It is normal for any files created by players such as saved games, replays and other game-related files to be left on your hard drive in the game folder after the uninstall process. Should you not wish to keep these files after uninstalling the game, delete them as you would normally delete files from your PC.

BEFORE STARTING YOUR GAME

In some cases, programs that are running on your system can monopolise resources that the game needs in order to run properly. Not all of these programs are immediately visible and many activate automatically on start up. There are a number of programs known as "background tasks", that are always running on your system. In some cases, these *may* cause the game to crash or lockup.

As such, we recommend that you deactivate these "background tasks" prior to playing *Need for Speed Underground*.

> **Important Note:** While shutting down background tasks will optimise your system for running the game, their features will then be unavailable. Ensure that you re-enable background tasks after playing *Need for Speed Underground* by restarting your computer.

ANTI-VIRUS/CRASH GUARD PROGRAMS

If your system is running Anti-Virus or Crash Guard programs, you are advised to close or disable them before running *Need for Speed Underground.* To do this, find the icon for the program on the Windows taskbar. **Right-click** the icon and select CLOSE, DISABLE or the relevant option.

CLOSING GENERAL BACKGROUND TASKS

Once Anti-Virus and Crash Guard programs have been disabled, you should end all unnecessary general background tasks as these can sometimes cause problems when installing or running PC games.

WINDOWS 98/ME

1. Hold down the **CTRL** and **ALT** keys on your keyboard and press **DELETE** once. The CLOSE PROGRAM window appears with a list of all background tasks currently running on your system.
2. To end a background task, click on its name in the list, then click the **End Task** button.

Note: It is important that you DO NOT CLOSE the background tasks named **Explorer** and **Systray** as these tasks are necessary for Windows to operate. All other background tasks may be closed.

3. The Close Program window closes and the task is ended. Repeat the above steps to close down any/all other background tasks.

WINDOWS 2000/XP PROFESSIONAL

1. Hold down the **CTRL** and **ALT** keys on your keyboard and press **DELETE** once. The Windows Security window appears.
2. Click **TASK MANAGER** to open the Windows Task Manager. To end a background task, click on its name in the list under the Applications tab, then click the **End Task** button.

   Note: Depending on your settings, when pressing **CTRL, ALT** and **DELETE** some Windows 2000/XP Professional users may bypass the Windows Security window and go straight to the Windows Task Manager.

WINDOWS XP HOME

1. Hold down the **CTRL** and **ALT** keys on your keyboard and press **DELETE** once. The Windows Task Manager window appears
2. To end a background task, click on its name in the list under the Applications tab, then click the **End Task** button.

   Important Note: Remember that the next time you restart your computer all of the background tasks that you ended reactivate automatically.

STARTING THE GAME

- Insert the CD in your CD-ROM/DVD drive. The AutoRun menu appears. Click **PLAY** to start the game.

  Note: If the game does not automatically start when you insert the CD into your CD-ROM/DVD drive, go to **Start>Programs** (or **All Programs** for Windows XP users) > **EA Games** > **Need for Speed Underground**. The introductory screens appear and the game begins.

COMPLETE GAMEPLAY CONTROLS

DRIVING CONTROLS

Action	Primary	Alternative
Throttle	**UP**	**8** (number pad)
Brake/Reverse	**DOWN**	**5** (number pad)
Steer Left/Right	**LEFT/RIGHT**	**4/6** (number pad)
E-Brake	**SHIFT**	**LEFT SHIFT**
Nitrous	**SPACEBAR**	**N**
Change Gear Up	**INSERT**	**A**
Change Gear Down	**DELETE**	**Z**
Look Back	**B**	**RIGHT CONTROL**
Camera Change	**C**	**ENTER**
Reset Car	**R**	**HOME**
Pause	**ESC**	**P**

MENU CONTROLS

Highlight menu items	**UP/DOWN** or mouse
Cycle choices/Move sliders	**LEFT/RIGHT** or mouse drag
Select/Go to next screen	**ENTER** or mouse click
Return to previous screen	**BACKSPACE**

To customise your controls:

1. Select CONTROLLER from the Options menu. The Controller menu appears.
2. Select CONTROLLER SETUP. The Controller Setup screen appears.
3. Highlight the control you wish to change, then press the key you would like to replace the control with. Your controls are changed.

WELCOME TO UNDERGROUND

This racing scene is not advertised in the paper, it has no official sponsors and there are no grandstands at the finish line. Races happen late at night under the cover of darkness, on public streets but away from the public eye. In short, they happen underground.

Need for Speed Underground immerses you in the rolling party that is underground racing, a world where races come together quickly and quietly and where reputation counts for more than any trophy. Make a reputation for yourself by matching cars and reflexes with the top urban drivers – AI and online – as you strive to gain respect in this dangerous world.

Drive highly tuned imports against the best drivers at their favourite hometown haunts. Win races and use your earnings to tweak every detail of your car; then see your machine rendered on-screen in lustrous detail. Take it back to the streets for an even bigger race.

The streets are made for cars and these cars are made for racing, so get ready to run 'em in the ultimate vehicular rush: *Need for Speed Underground*.

Note: For more information about this and other titles, visit EA GAMES™ on the web at **www.eagames.com**

Note: Default options are listed in **bold** type.

SETTING UP THE GAME

If you don't know which way is up, you're going down – so read on.

DRIVER PROFILES

Use this menu to load an existing driver profile or to create a new one.

To create a new driver profile:

1. Select NEW DRIVER PROFILE from the User Profile menu.
2. Enter a name for your new driver profile. Press **ENTER** when you are finished. The new driver profile is loaded and gameplay begins.

To load an existing driver profile:

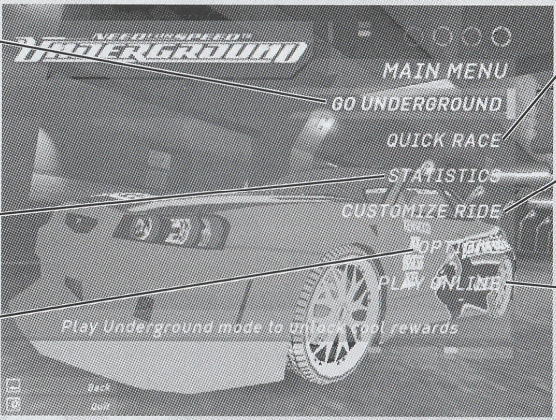
- Select the desired driver profile from the User Profile menu. The driver profile is loaded and gameplay begins.

To delete an existing driver profile:

- Highlight the desired driver profile from the User Profile menu and press **D**. The driver profile is deleted.

MAIN MENU

The Main menu is your access point for everything in the game.



Play Underground mode to unlock cool rewards

Go Underground: Run a series of races against the best in the streets

Statistics: Your racing history

Options: Adjust gameplay settings

Quick Race: Straight up single player challenges

Customize Ride: Tweak your car from stock to freak

Play Online: Play against other racers online

To start a Quick Race:

1. Select QUICK RACE from the Main menu. The Quick Race Mode menu appears.
2. Select a race mode (see *Race Modes* on p. 13). The Car Selection menu appears.
3. Select a car and a transmission type (see *Select a Car* on p. 10). The Select Location menu appears.
4. Select a Location and set the Mode Options. Gameplay begins.

To begin a new career game in Underground mode:

1. Create a new Driver Profile (see *Driver Profiles* on p. 9). The Main menu appears.
2. Select GO UNDERGROUND from the Main menu. A confirmation overlay appears.
3. Select ACCEPT. Gameplay begins.

CUSTOMISING YOUR CAR

A new breed of low-slung street machines has taken over the roads and yesteryear's steel hotrods just can't compete. Today's lightweight alloy and carbon fibre tuners use revolutionary engine modifications to propel them to absurd speeds. Their bold visual effects turn heads, even when moving at a crawl.

SELECT A CAR

Your ride makes or breaks your reputation in underground. Looks are important, but no one pays much attention to any car if it's running dead last.

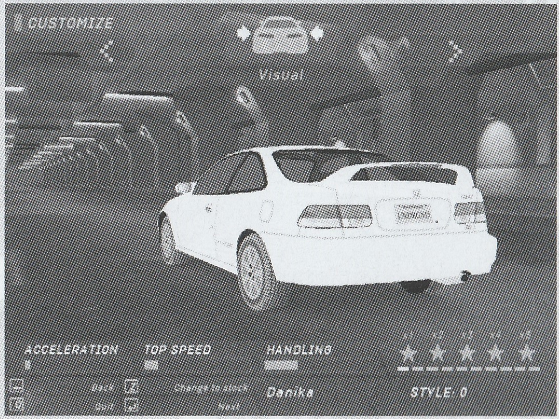
MAKE AND MODEL

Browse through the available cars but don't think of them as finished products. With a few wins under your belt you'll be customising these base vehicles into exquisite street machines that car dealers can barely recognise.

- When picking a car check out the Acceleration, Top Speed and Handling ratings at the bottom of the screen. Performance modifications can improve these characteristics later, but you'll need to win some races with your stock vehicle in order to fund any serious work under the bonnet.

CUSTOMISING

New cars are nice at the showroom, but there's plenty of room for improvement once they hit the streets. Make your car your own with *Need for Speed Underground's* extraordinary customisation process. A vast array of modifications is available for your ride – if you've got enough cash in the bank, that is.



- To customise a Quick Race car, select CUSTOMIZE RIDE from the Main menu.

To customise your Underground car:

1. Select GO UNDERGROUND from the Main menu. The Underground menu appears.
2. Select CUSTOMIZE RIDE from the Underground menu. The Customize screen appears. You may now begin customising your car.

REPUTATION (YELLOW STARS)

Your car can contribute to your style point score just by looking smooth. The more you modify your car visually, the more reputation you'll get. Each yellow star in the Reputation meter is a bonus multiplier for style points. For example, two yellow stars automatically doubles your style point score.

Reputation is also required to enter Underground Mode tournaments. Cars without enough reputation are considered "not cool" and must upgrade their look to get into the tournament.

VISUAL MODS

Style is in the details, so *Need for Speed Underground* leaves the details up to you. Choose from dozens of styles of bonnets, rims, bumpers, exhaust tips, spoilers, side skirts and more. Transform your car's surfaces with luminescent paint, vinyl graphics, positional decals and window tints; and if that's not enough you can float the whole package over glowing neon.

Vinyls

Vinyls are distinctive graphics that stick to your car's bodywork. They can be placed in up to four layers, allowing you to stack graphics for a collage effect. Each vinyl's colour can also be customised, to further individualise your car's look.

- To stack vinyls, place the first vinyl on the bottom layer and then select a different layer for the next vinyl. The new vinyl is placed on top while leaving the first one undisturbed.

Decals

Decals are manufacturer's stickers that come with the products you purchase for your car. For example, if you purchase a performance modification package, you will gain access to all the companies' decals associated with that package which you can place on your car. Decals can be placed in a number of zones including windows, doors, quarter panels and the bonnet.

PERFORMANCE MODS

Let's face it, the automotive engineers who designed these cars never thought they could go this fast. Today's tuner culture hungers for speed, so they've enhanced every aspect of automotive performance with computer-designed aftermarket parts. *Need for Speed Underground* offers hundreds of modifications from brand-name manufacturers. Everything from chips to nitrous oxide to weight reduction kits are available. Add all of this available power to your car and just keeping it under control could be a challenge.

- Highlight a modification to see how it would improve your car's performance. Note the effect of the modification on the Acceleration, Top Speed and Handling status bars.

OPTIONS MENU

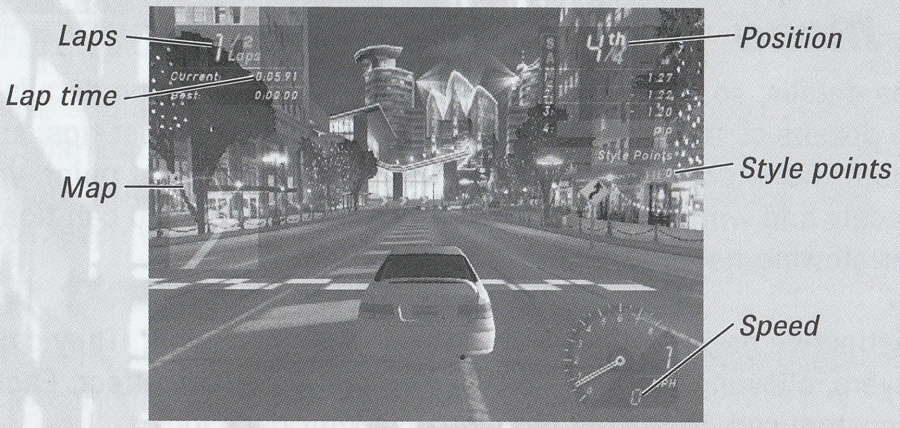
Customise your settings for the entire game.

- To access the options menu, select OPTIONS in the Main menu.

Audio	Adjust volume and sound settings.
Camera	Switch your favourite view and adjust jump camera sensitivity.
Car	Adjust transmission type and stability control.
Controller	Customise your control configuration.
Display	Configure your HUD controls and set up your graphics settings.
EA GAMES Trax	Customise the game's tunes.
Save/Load	Save your current game or load a saved game.
Credits	See who created *Need for Speed Underground.*

DRIVE YOURSELF CRAZY

You can drive like your dad when you get old, but now is the time to drive like your reputation depends on it... because it does.



STYLE POINTS

During every race you gain or lose points for your driving moves. Gain points for sliding sideways, getting airborne, avoiding traffic, slipstreaming and so on. Lose points for hitting traffic cars or failing to clear a big jump. After each event your style points are added to an ever-growing total and as your total swells you'll unlock new cars and new vinyl graphics.

- Some events, such as drift races, are purely style competitions. Score more points than your opponents and you win.

  ***EA* Tip:** Customise your car to gain street respect and increase your style points. A wildly tweaked car can score up to five times the style points in every race. See *Reputation (Yellow Stars)* on p. 10.

MAP

The map shows your relative position to other racers. You are the orange arrow, the other racers are blue arrows.

JUMP CAMERAS

Special cameras pull back to capture the action when you catch air or pile into another car. The sensitivity of these cameras can be adjusted (see *Options menu* on p. 11).

UNDERGROUND

Underground racing is not a one-night stand. It's a challenging series of races that requires dedication and skill. Completing underground challenges unlocks visual and performance car modifications, as well as the decals that go with them.

CAREER STATUS

You can review your status in Underground mode by selecting one of the following options from the Underground menu:

Statistics	Review your stats in each race mode.
Rankings	View player rankings in each race mode.
Magazines	Look at magazine covers that feature your car.

BANK

It takes cash to tune your car and you'll get plenty by winning races. Each victory will add to your bank. Spend it on visual and performance modifications when you customise your ride.

- To move on to the next Underground race, select CONTINUE from the End of Race menu.

TRADE IN YOUR OLD CAR

Getting tired of your ride? Consider trading it in for a new one. You can swap for a different vehicle. All previously unlocked modifications remain available for the new car.

- To trade in your ride, select TRADE IN from the Customize menu and press **ENTER**.

PAUSE MENU

- Press **ESC** during gameplay to access the Pause menu.

Resume Race	Get back into the race.
Restart	Do this race over.
Options	Adjust game settings (see *Options menu* on p. 11).
Leave Race	End the race and return to the Main menu.

RACE MODES

What kind of race are you down for?

CIRCUIT

See the city in seconds on the circuit tour. Race on a big looping course and when all race laps are done you'll finish right where you started: at the party.

SPRINT

Racing plain and simple: this point to that point. Get there first.

DRAG

Wind your motor to the limits in a pedal-mashing speed gear-shifting drag race.

- Classic drags test the acceleration limits of your machine and don't think the driver isn't tested as well. Change up too early and you waste your car's power; change up too late and over revving could fry your precious engine.
- All self-respecting drag racers use manual transmissions and that includes you. Watch your tach carefully and change up by pressing **INSERT** when the tach needle turns green.

DRIFT

Slide to the side to get respect from your peers. If your tyres don't break loose, then you're impressing nobody.

- Drift racing is your chance to win massive style points by sliding around turns. Slide sideways on these courses to accumulate points. But beware, the walls come up quickly and stopping ain't easy.
- Your car won't behave the same on a drift track as it does on a regular city street. The centre of the road is oiled down to reduce friction and let you break loose a little easier.
- Tap your E-brake to initiate a slide, then steer with the skid and feather the throttle to keep it going.

Lap Knockout

Don't save all of your nitrous for the last lap, because the racer in last place is eliminated at the end of each lap.

Free Run

No competition, no time limit, no rules. The open road beckons. This is a great way to thoroughly check out each track.

Tournament (Underground Mode Only)

In Underground Mode you race in tournaments. These are multi-race events where each racer gets points that depend on their performance. The winner finishes the tournament with the most points.

- Remember, you have to meet a tournament's reputation requirement (Yellow Stars) to enter. If you don't have a high enough reputation then you won't be allowed to race, so buy visual upgrades to increase your reputation!

Post Race Screens

At the end of each race a status screen displays the finish position of the cars. The winner's overall race time is displayed and each losing car displays its time behind the leader at the finish line.

- To tally your score for this race, press **ENTER**.
- For more information about the race you just finished select STATISTICS from the End of Race menu.

Race Online

Put your car and your skills up against the best drivers on the street. Any street in the world, that is.

- To connect to EA GAMES™ Online service, select PLAY ONLINE from the Main menu.

INTERNET CONNECTIVITY REQUIRED FOR ONLINE PLAY. ONLINE FEATURES FOR NEED FOR SPEED UNDERGROUND SUBJECT TO ONLINE MEMBERSHIP AGREEMENT. EA RESERVES THE RIGHT TO TERMINATE THE ONLINE FEATURES FOR THIS PRODUCT AFTER 90 DAYS NOTICE. YOU MUST BE 13+ TO REGISTER FOR THE EA ONLINE SERVICE. IMPORTANT INFORMATION ON THE ONLINE SERVICE, INCLUDING AVAILABILITY FOR PLAY AND MEMBERSHIP AGREEMENT CAN BE FOUND AT **WWW.EAGAMES.COM**

Account Setup

Before you can begin playing online, you must create a new account or use an existing one.

- If you have not created an account, highlight CREATE NEW EA ACCOUNT and press **ENTER**. To log off and return to the previous screen, press **BACKSPACE**.

Using an Existing EA Account

1. On the Account Log-in menu, select USE (EXISTING ACCOUNT NAME).
2. Enter your user name and password. Then, select OK.

- To select a different account from the default account, select USE ANOTHER EA ACCOUNT.

SELECTING A USER NAME

You can have up to four EA GAMES Online User Names. User Names can also be deleted from this menu.

- To use an existing EA GAMES User Name, highlight the name and press **ENTER**.
- To create a new User Name, select CREATE NEW USER NAME. Enter the user name. Then select OK.
- To delete a User Name, highlight the name and press **DELETE**.

Note: If you have an existing screen name on any of the following services: **AOL**, **AOL Instant Messenger (AIM)**, **Compuserve 2000** or **Netscape AOL Instant Messenger**, you can use it as your EA Account Name. Visit **http://www.eagames.com** to register, then return to *Need for Speed Underground* and select USE ANOTHER EA ACCOUNT. Enter your Account Name and password to log on.

SETTING UP AN ONLINE GAME

Choose from a wide variety of online games and options.

SELECT ONLINE CAR MENU

Pick your favourite customised car from your own Quick Race stable and use it online. You can also choose from three tuned sponsor cars, although they may not be customised or used in ranked races.

- To select a car, highlight it and press **ENTER**.

MAIN ONLINE MENU

From this menu you can quickly access every aspect of online play.

Ranked Game	The competition is stiff and the stakes are high because every race counts toward your ranking.
Unranked Game	Practice racing without wrecking your reputation.
Select Car	Switch cars for the next race.
News	Catch up on the latest *Need for Speed Underground* news or read the membership agreement.
Rankings	Check out the top 100 online racers. Stats are shown for each race mode as well as overall leaders and the week's best track times.
Options	Change gameplay settings (see *Options* on p. 11).

GAME SELECT MENU

Pick the room you'll race in.

Use the arrow buttons to change race modes and highlight a room to race in. The number of players in each room is displayed to let you know where the party's at. Press **ENTER** to enter a highlighted room.

- Press the **Z** button to create your own room.

ROOM MENU

Each race room displays information about the racers within it. From this menu you can look at other players' stats, challenge them to a race and even send them private messages.

Rep	Reputation points.
Connection	The more green hash marks a player has, the better their connection to the server.

- To chat to everyone in the room, click the Chat bar and start typing. Press **ENTER** to send the message.
- To bring up the Challenge menu, select the user you'd like to challenge and press **ENTER**.

HEAD-TO-HEAD CHALLENGE MENU

Issue challenges and prepare to back them up on the streets.

Send Challenge	Name the track, the number of laps and take on whoever accepts your challenge.

- To challenge another racer to a one-on-one race, highlight their name, press **ENTER** and select Send Challenge.
- Select CANCEL to cancel a challenge.

View Player Details	Study your opponent's stats.
Block Player	Prevent individual players from sending you challenges.
View Car	Have a look at the highlighted player's car.
Register Complaint	Used to capture chat log and send it to EA Online Services to report abuse of Membership agreement.

- Select PRIVATE MESSAGE to send a message to the highlighted player.
- You can also send a quick private message by clicking the Chat bar and typing "/t Playername" followed by the message.
- To switch to Created Games List, press **RIGHT**.
- Press **Z** to create a game or **ENTER** to view/join a previously created game.
- Create a four-player game and wait for three additional players to join or select START GAME to begin with fewer racers.

SAVING AND LOADING

When playing with a Driver Profile loaded, *Need for Speed Underground* saves automatically each time you change options, customise your car or finish a race.

- To turn off Autosave, select SAVE/LOAD from the Options menu and toggle AUTOSAVE to OFF.

To save or load your game manually:

1. Select SAVE/LOAD from the Options menu. The Save/Load menu appears.
2. Select SAVE or LOAD from the Save/Load menu.

- Save files are global and save both your underground standings as well as your options.

Loading driver profiles:

- To create or load a profile, see *Driver Profiles* on p. 9.

PROBLEMS WITH YOUR SOFTWARE?

If you are having problems running your software, we want to help. There are essential methods you should carry out to ensure the latest games run on your computer. The methods listed below solve most of the problems when running the latest DirectX games.

IS YOUR GAME CRASHING OR LOCKING UP?

When running games that use the latest version of DirectX, you must ensure your computer is running the very latest driver for your video card. Installing the latest driver for your video card can help solve crashes and lock-ups in games.
First of all, try downloading the latest driver from the video card manufacturer's website. A list of popular video card manufacturers' websites is given below:

Asus:	**http://www.asus.com**
ATI:	**http://www.ati.com**
Creative Labs:	**http://www.europe.creative.com**
Guillemot:	**http://www.guillemot.com**
Hercules:	**http://www.hercules.com**

If there is no improvement, try downloading the latest driver provided by the video card chipset manufacturer. Your video card chipset is the video processing chip located on your video card, e.g. Radeon (ATI) and GeForce (nVidia) are video card chipsets. A list of popular video card chipset manufacturers is given below:

nVidia:	**http://www.nvidia.com**
ATI:	**http://www.ati.com**
Power VR:	**http://www.powervr.com**
Matrox:	**http://www.matrox.com**
S3:	**http://www.s3graphics.com**
Intel:	**http://www.intel.com**
SIS:	**http://www.sis.com**

ARE YOU EXPERIENCING SOUND PROBLEMS?

If your are experiencing choppy or stuttering sound or sound that cuts in and out try downloading and then installing the latest driver for your sound card. A list of popular sound card manufacturers is given below:

Creative Labs:	**http://www.europe.creative.com**
C-Media:	**http://www.cmedia.com.tw**
Diamond:	**http://www.diamondmm.com**
ESS:	**http://www.esstech.com**
Videologic:	**http://www.videologic.com**
Yamaha:	**http://www.yamaha.com/service.htm**

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Electronic Arts Customer Warranty, PO Box 181, Chertsey, KT16 OYL, United Kingdom.

Customer Support – Here to help you!

Problem? Question? If you're having trouble installing or running your game, we're here to help.

Electronic Help File

Your game includes an electronic help file to help solve any problems you might be having. The help file can be accessed from the Windows Start Bar in the same group as your game. Please check here first for common problems and solutions.

Ask Us

Visit **www.uk.ea.com** or **www.ie.ea.com** and click on SUPPORT CENTRE to be taken to our online Support Centre for the UK and Ireland. We are likely to have a solution to your problem stored in our knowledge base – to find out, click on GET HELP. The solutions you'll find here are the same as those used by our customer support staff, so you can be sure they're always accurate and up to date.

To ensure you find the answer to your question, please choose the game type and title carefully, as well as the format you are playing on.

If you can't find the answer to your question, click on ASK EA to send your question to a customer support technician. We'll review your question and get an answer back to you as soon as possible.

www.uk.ea.com
www.ie.ea.com

If you don't have access to the Internet or you would prefer to speak to a technician, you can telephone our Customer Support team (They are available, Monday – Friday between 9am and 9pm).

Please remember that due to the nature of most problems encountered when running PC games, it is far easier and generally far quicker to accurately diagnose the problem if you use our online Support Centre.

Customer Support Telephone:	**0870 2432435**
Customer Support Fax:	**0870 2413231**

> **Note:** These are UK National Call rate numbers charged at BT's standard national call rates for calls from a BT line in the UK. Consult your telephone service provider for further information. Calls from outside the UK will be charged at International rates.

Please note that Customer Support cannot provide game play hints or tips – if you're stuck in your game, please see the back of this manual for details of our official Hintline.

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The OFFICIAL Electronic Arts Hints and Tips line.

For walkthroughs, cheats & tips, call our Official Hints and Tips line - details on
www.uk.ea.com
or
www.ireland.ea.com

Callers must be 16 or over.

This is a fully automated service that provides hints and playing tips for many of the games in the Electronic Arts range.

This service is updated on a regular basis.

NOTE: Calls from the UK are charged at 75p per minute incl VAT, calls from Ireland are charged at 95 cents per minute incl VAT and call charges from mobiles vary.*
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